

Rev. 12/19

### **FACTS**

# WHAT DOES OTS EMPLOYEES CREDIT UNION, A DIVISION OF ALOHA PACIFIC FEDERAL CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?

#### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

#### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and account balances
- account transactions and payment history
- credit scores and credit history

#### How?

All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons OTS Employees Credit Union, A Division of Aloha Pacific Federal Credit Union chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does OTS Employees Credit Union, A Division of Aloha Pacific Federal Credit Union share?	Can you limit this sharing?
For our everyday business purposes – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or to report to credit bureaus	Yes	No
For our marketing purposes – to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	Yes
For our affiliates' everyday business purposes – information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes – information about your creditworthiness	No	We don't share
For our affiliates to market to you	No	We don't share
For nonaffiliates to market to you	No	We don't share

# To limit our sharing

- Call (808) 847-8560 our menu will prompt you through your choice(s),
- Visit us online: www.otsecu.com or
- Mail the form below

#### Please note:

If you are a *new* member, we can begin sharing your information 30 days from the date we sent this notice. When you are *no longer* our member, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

#### Questions?

Call (808) 847-8560 or go to www.otsecu.com

Mail-in Form			
	Mark any/all you w	ant to limit:	
	Do not share n	ny personal information with other financial	institutions to jointly market to me.
	Name		Mail to:
	Address		Attn: Support Services
			OTS Employees Credit Union, A Division of
	City, State Zip		Aloha Pacific Federal Credit Union
	Account #		3465 Waialae Avenue Suite 400
			Honolulu, HI 96816



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What we do	
How does OTS Employees Credit Union, A Division of Aloha Pacific Federal Credit Union protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.  We also maintain other physical, electronic, and procedural safeguards to protect this information and limit access to appropriate employees.
How does OTS Employees Credit Union, A Division of Aloha Pacific Federal Credit Union collect my personal information?	We collect your personal information, for example, when you     open an account or pay your bills     use your credit or debit card or apply for financing     make deposits or withdrawals from your account  We also collect your personal information from others, such as credit bureaus, affiliates, or other
Why can't I limit all sharing?	companies.  Federal law gives you the right to limit only  sharing for affiliates' everyday business purposes – information about your creditworthiness  affiliates from using your information to market to you  sharing for nonaffiliates to market to you
What happens when I limit sharing for an account I hold jointly with someone else?	State law and individual companies may give you additional rights to limit sharing.  Your choices will apply to everyone on your account.

Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies.  Our affiliates include financial companies, such as Aloha Pacific Federal Credit Union and its Divisions, CU Cooperative Systems Inc., CUSO of Hawaii Investments LLC, CUSO of Hawaii Properties, LLC dba Aloha Pacific Premier Realty, CUSO of Hawaii Services LLC, HICUSO LLC.
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.  OTS Employees Credit Union, A Division of Aloha Pacific Federal Credit Union does not share with our nonaffiliates so they can market to you.
Joint Marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you.  Our joint marketing partners include insurance companies.

Other important information
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